

A Message from Our Director

We are proud to share that Venus Healthcare has achieved two significant honours at the Great British Care Awards - the Care Team Award and the Care Innovator Award. These accolades reflect the dedication, professionalism, and passion shown across our entire team.

The Care Team Award celebrates our commitment to dignity, respect, collaboration, and strong leadership. The Care Innovator Award recognises our forward-thinking approach in developing new services and systems that bring measurable benefits to both staff and service users.

These achievements demonstrate what we can accomplish together. As we celebrate, let's also look ahead with renewed motivation to continue driving excellence and innovation.

Khin Nadarajah

SHINING THROUGH OUR CARE

This month, we celebrate achievements from across the organisation, highlighting progress, success stories, and moments that reflect the positive work we do every day.

Double Win at the **Great British Care Awards 2025** – recognising our creativity, teamwork, and dedication.

Celebrating Success

AQA Success – Congratulations to **Melanie** for achieving certificates in **Painting & Decorating, History, and Travel Training**.



Marco

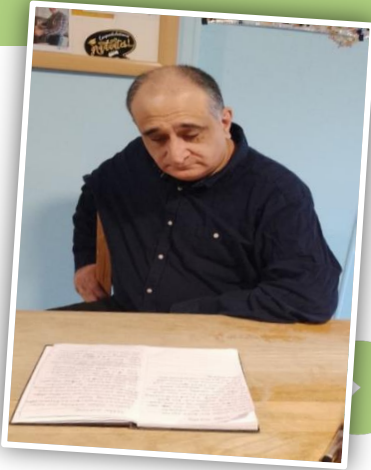
Spotlight on Progress and Achievements

Marco has shown excellent progress in maintaining shared kitchen spaces, consistently cleaning up after cooking over the past two weeks

Marco continues developing emotional regulation strategies using supportive items such as teddy bears to manage frustrations both at home and in the community.

Mateuz successfully participated in a fire drill for the first time, and PRD's custom wheelchairs have finally been delivered.

Mathilda is increasingly engaged in community activities at the Nexus Centre, including painting and seasonal courses.



Leon

Spotlight on Progress and Achievements (cont.)

Leon has started daily diary writing to reflect on positive behaviour and personal growth.

In other news

Piers' wheelchairs were finally delivered after seven months, a long-awaited development.



Piers

WHAT'S NEXT IN OUR SPACE TO SHINE?

We will be holding **PMVA** and **Positive Behaviour Support (PBS)** training sessions throughout December. These sessions help us maintain best practice and ensure we continue delivering safe and effective care.

- **PMVA:** 3rd, 4th, 17th, 18th December
- **PBS Advanced:** 10th December



SERVICE UPDATES THAT HELP US TO SHINE

All lodges have received upgraded **magnetic-fob access systems**, improving safety and security for residents and staff. **Wadah Aldeen – Property Manager**

Technology Director Sam Johnson continues leading digital reviews to ensure our systems remain safe, efficient, compliant, and aligned with our care standards.

HEALTHY TIPS FOR A BRIGHTER YOU

As the colder months approach, here are some helpful reminders to stay well and supported:

- Take breaks and avoid coming to work when unwell.
- Stay hydrated and eat nourishing meals
- Maintain good infection control practices
- Support one another and communicate openly.
- Stay active during breaks to boost mood.
- Dress warmly in layers suitable for winter weather



STAY CONNECTED

Follow us on our social media channels to stay connected with updates, stories, and events:

Email: info@venushealthcare.co.uk



OUR SHINING STARS

New Starters

We're thrilled to welcome three new starters this month: **Nancy Ibiteye, Kofoworola Olukade, and Khadijat Salisu**. We look forward to supporting them as they begin their journey with us.

New Services

HR has introduced a new Buddy Induction scheme to support new starters during their first six weeks. Buddies will help them understand procedures, ask questions, and settle confidently into their roles.

Celebrating Personal Milestones

Warm congratulations to members of our team who have recently welcomed **new babies** – congratulations to **David Leo Alabi and Johnson Adelani** - or **celebrated marriages** - congratulations to **MD Mizanul Azam**. We're delighted to share these joyful moments with you.

Celebrating Birthdays

Warm birthday wishes to our team members who have recently celebrated their special day this month. **Happy Birthday to Gladys Machimbidza, Adebayo Ogunkoya, Amna Azar, Priya Priya, Oluwaseun Idowu, Victoria Olatunji, Charles Jose, Nisha Anob, Olaoluwa Alagbe, Sangeetha Subash**. We're delighted to share these joyful moments with you.

Words from HR

A heartfelt thank you to everyone who contributed to this year's **Christmas card**. Your creativity and festive spirit help make our workplace a warm and welcoming community.